



UTILITY SERVICES RATES AND CHARGES (EFFECTIVE OCTOBER 1, 2012)

WATER SERVICES

WATER RATES

Single Family Residential (including duplex, triplex and fourplex accounts)

Inside City of Hayward	Cost per CCF of Metered Water Consumption
1 to 8 ccf (hundred cubic feet)	\$4.05
9 to 25 ccf.....	\$5.05
26 to 60 ccf.....	\$6.25
Over 60 ccf	\$6.80
Outside City of Hayward	
1 to 8 ccf	\$6.08
9 to 25 ccf.....	\$7.58
26 to 60 ccf.....	\$9.38
Over 60 ccf	\$10.20

Multi-Family and Non-Residential

Inside City of Hayward	Cost per CCF of Metered Water Consumption
1 to 200 ccf.....	\$5.15
Over 200 ccf	\$6.10
Outside City of Hayward	
1 to 200 ccf.....	\$7.73
Over 200 ccf	\$9.15

Note: hundred cubic feet = approximately 748 gallons of water

SERVICE CHARGES (Two-Month Billing Period)

Meter Size	Charge Inside City	Charge Outside City
Low Income Residential	\$2.00	\$3.00
5/8" (Standard)	\$12.00	\$18.00
3/4"	\$16.30	\$24.45
1"	\$24.70	\$37.05
1 1/2"	\$54.10	\$81.15
2"	\$95.20	\$142.80
3"	\$240.30	\$360.45
4"	\$476.00	\$714.00
6"	\$839.70	\$1,259.55
8"	\$1,162.40	\$1,743.60
10"	\$1,400.00	\$2,100.00

FIRE SERVICE CHARGES (Two Month Billing Period)

Meter Size	Charge Inside City	Charge Outside City
2" and smaller	\$25.00	\$37.50
4"	\$29.00	\$43.50
6"	\$42.00	\$63.00
8"	\$42.00	\$63.00
10"	\$50.00	\$75.00

CONSTRUCTION METERS FOR TEMPORARY USE

Meter Size	Deposit	Service (per month)	Monthly Use	
			Minimum Use	Minimum Charge
3/4"	\$300	\$6	1,000 cu. ft.	\$51.50
3"	\$1,600	\$62	2,800 cu. ft.	\$144.20
4"	\$2,600	\$97	4,000 cu. ft.	\$206.00
6"	\$4,200	\$194	6,000 cu. ft.	\$309.00
Additional fee for failure to report meter readings				\$60.00

NEW WATER SERVICE FEES

Facilities Fees

Residential with Separate Water Meters Serving Each Dwelling Unit

-New Single-Family Residential: \$8,106 for any meter size up to 1".

The single-family residential fee will apply to:

- Each detached single-family dwelling unit
- Each one-family dwelling unit in a duplex, triplex or fourplex
- Each condominium or townhouse unit

-New Multi-Family Residential: \$6,484 for any meter size up to 1".

The multi-family residential fee will apply to:

- Each dwelling unit in a multiple dwelling structure with separate water meters serving each unit
- Each mobile home lot in a mobile home park

Residential with Shared Water Meters

Multi-family complexes with shared water meters (and single-family residential units requiring a meter size larger than 1"):

1 1/2" meter	\$32,420
2" meter	\$51,870
3" meter	\$103,740
4" meter	\$162,100
6" meter	\$324,200
8" meter	\$518,720
10" meter	\$745,660
Fire Service (regardless of size)	\$6,484

Non-Residential (All Commercial, Industrial and Institutional Developments)

5/8" meter	\$6,484
3/4" meter	\$9,730
1" meter	\$16,210
1 1/2" meter	\$32,420
2" meter	\$51,870
3" meter	\$103,740
4" meter	\$162,100
6" meter	\$324,200
8" meter	\$518,720
10" meter	\$745,660
Fire Service (regardless of size)	\$6,484

The above facilities fees will also apply to each separate irrigation service, regardless of development type.

Installation Fees (For Field Work Performed by City Workforce)

Meter and Service Line	
5/8" x 3/4"	\$3,500
3/4" x 3/4"	\$3,500
3/4" x 1"	\$3,500
1" x 1"	\$3,500
1" x 1 1/2"	\$4,140
1 1/2" x 1 1/2"	\$4,580
1 1/2" x 2"	\$4,580
2 " x 2"	\$4,870
Larger than 2"	Actual Costs

Meter Only on Existing Service Line	
5/8"	\$180
3/4"	\$200
1"	\$310
1 1/2"	\$530
2"	\$660
Larger than 2"	Actual Costs

Plus applicable Facilities Fees. See following page for total costs of new water services.

Installation Costs and Facilities Fees for New Water Services

Service Size (Meter and Service Line)	Installation Costs	Facilities Fees (Other than Fire Service)	Total
Single-family residential (up to 1")	\$3,500	\$8,106	\$11,606
Multi-family residential (up to 1")	\$3,500	\$6,484	\$9,984
5/8" x 3/4"	\$3,500	\$6,484	\$9,984
3/4" x 3/4"	\$3,500	\$9,730	\$13,230
3/4" x 1"	\$3,500	\$9,730	\$13,230
1" x 1"	\$3,500	\$16,210	\$19,710
1" x 1 1/2"	\$4,140	\$16,210	\$20,350
1 1/2" x 1 1/2"	\$4,580	\$32,420	\$37,000
1 1/2" x 2"	\$4,580	\$32,420	\$37,000
2" x 2"	\$4,870	\$51,870	\$56,740
3"	Time and materials	\$103,740	Time and materials for installation, plus facilities fees
4"		\$162,100	
6"		\$324,200	
8"		\$518,720	
10"		\$745,660	

Installation Costs for New Manifold Service

Service Size (Meters and Service Line)	Installation Cost
5/8" x 5/8" meters/1" service	\$4,450
3/4" x 3/4" meters/1" service	\$4,450
1" x 1" meters/1 1/2" service	\$4,450
1" x 1 1/2" meters/2" service	\$4,740
1 1/2" x 1 1/2" meters/2" service	\$5,020
1 1/2" x 2" meters/2" service	\$5,180
2" x 2" meters/2" service	\$5,360
More than 2 meters or larger than 2" service line	Time and Materials

Plus applicable facilities fees.

Note: All meters in new developments shall have remote read capability at an additional cost of \$200 per meter

WASTEWATER SERVICES

SEWER SERVICE CHARGES

Residential Rates (per month)

Standard Residential Living Unit	\$27.27 (payable bimonthly at \$54.54)
Economy Rate (for bimonthly water consumption of more than 500 but less than 1,100 cubic feet)	\$15.97 (payable bimonthly at \$31.94)
Lifeline Rate (for bimonthly water consumption of 500 cubic feet or less)	\$7.98 (payable bimonthly at \$15.96)
Multiple Residential Living Unit	\$24.27 (payable bimonthly at \$48.54)
Mobile Home Unit	\$19.09 (payable bimonthly at \$38.18)

Commercial and Industrial Rates

The following are rates per hundred cubic feet of water used for the corresponding User Classification Code (UCC) categories of usage:

	Rate per 100 cu. ft. of water used with separate irrigation meter	Rate per 100 cu. ft. of water used without separate irrigation meter
Meat Products	\$10.28	\$9.25
Slaughterhouse	\$12.05	\$10.84
Dairy Product Processor	\$8.43	\$7.59
Canning and Packing	\$5.90	\$5.31
Grain Mill	\$7.96	\$7.16
Bakery	\$9.20	\$8.28
Fats and Oils	\$5.59	\$5.03
Beverage Bottling	\$5.27	\$4.74
Food Mfg.	\$20.73	\$18.66
Pulp and Paper Mfg.	\$6.93	\$6.24
Inorganic Chemicals	\$9.87	\$8.88
Paint Mfg.	\$15.44	\$13.90
Leather Tanning	\$20.42	\$18.38
Fabricated Metal	\$2.61	\$2.35
Eating Place (w/o grease interceptor)	\$9.20	\$8.28
Eating Place (w/ grease interceptor)	\$7.01	\$6.31
Commercial Laundry	\$5.22	\$4.70
Industrial Laundry	\$8.37	\$7.54
Other Users, including motels, hotels, offices	\$4.36	\$3.92

Note: All non-critical commercial and industrial users will be included in the above classification that most closely represents the wastewater discharge strength and characteristics in comparison with the domestic wastewater definition in the Regulations, as determined by the Director of Public Works. The UCC designation of a particular industry may not necessarily correspond to the Standard Industrial Classification (SIC) assigned for other purposes.

Unclassified and Critical User Rates

Critical users and those whose discharge does not correspond to any UCC because of variations in wastewater constituents or treatment costs shall pay an amount calculated in accordance with the following formula, where:

$$C = V/M (160 C_V + C_B \times BOD + C_S \times SS)$$

- C = Sewer service charge during period for which billing is calculated
- V = Volume of water consumed in hundred cubic feet (CCF) during period for which the billing is calculated (total of public water service, metered flow, and all private sources, except those meters or services specifically identified for irrigation only)
- BOD = Average Biochemical Oxygen Demand, in milligrams per liter, from user during period for which the billing is calculated
- SS = Average Suspended Solids, in milligrams per liter, from user during period for which the billing is calculated
- C_V = Treatment cost per CCF of water \$2.25662
- C_B = Treatment cost per pound of BOD \$0.60565
- C_S = Treatment cost per pound of SS \$0.84229
- M = 160 for users with separate irrigation meter and 178 for users without separate irrigation meter

The minimum fee for each user shall be that established for one (1) service unit per month

SEWER SYSTEM CONNECTION FEES

The following fees must be paid at the time of connection to the public sewer system or prior to an increase in the volume or strength of wastewater discharged to the public sewer system.

Type of Connection	Fee
Residential	
Single-Family, including duplex, triplex, and fourplex, and condominiums (up to and including four units), townhouses, and planned developments (per unit).	\$7,700
Multi-Family Residential (more than 5 dwelling units to a structure, excluding townhouses) and Mobile Home Units (per unit)	\$6,853
Commercial, Industrial, and All Other Connections	
Per gallon per day of discharge	\$21.508
Per pound per year of biochemical oxygen demand	\$8.527
Per pound per year of suspended solids	\$9.173
Minimum Charge	\$7,700

WASTEWATER DISCHARGE PERMITS AND MONITORING

Permit Type	New Permit	Renewal	Amendment
Categorical	\$2,210	\$1,500	\$560
Non-Significant Categorical	\$1,660	\$1,180	\$495
Non-Categorical	\$1,410	\$1,010	\$410
Groundwater	\$740	\$440	\$270
Non-Sewered Credit	\$410	\$410	N/A
Special Purpose (One-time)	\$390	N/A	N/A
Compliance Schedule	\$695 per schedule		
Grab Sample	\$185		
Composite Sample	\$580 (w/in-house lab analysis) \$300 + actual lab costs (w/out in-house lab analysis) (plus \$25 sampling equipment fee)		
Violation Follow-up Inspection	\$345		

OTHER FEES AND CHARGES

WATER SERVICE DEPOSITS

Deposits are based on expected two-month consumption. Contact Revenue Office for information.

MISCELLANEOUS FEES

Account Establishment	\$40
After-Hours Meter Activation	\$70
Meter Test (up to 1 ½" meter).....	\$70
Meter Test (2" meter or larger)	\$290

PAYMENT DELINQUENCY CHARGES

Meter Lock.....	\$80
Meter Removal	\$80
Resume Water Service.....	\$25
Returned Check	\$25
Noticing Fee	\$5
Collection Agency Charge	30%
Late Charge.....	Contact Collection Officer

Note: If additional repairs/measures are required, additional charges may be assessed.

FOR MORE INFORMATION

Water and Sewer Service.....	583-4600
Water and Sewer Billing Questions	583-4600
Collection Officer	583-4620
Water Installation and Facilities Fees/Sewer Connection Fees.....	583-4727
Wastewater Discharge Permits/Industrial Sewer Charges	881-7900